

Journalism 560 – Message Development (Spring 2018)

Lecture: (11:00 a.m. – 12:15 p.m. Monday and Wednesday) 100 Stauffer-Flint Hall

Line No. 59314

Instructors:

Kerry Benson	864-7632	209C Stauffer-Flint	benson@ku.edu
Lab	Monday	3:00 to 4:15 p.m.	in 107 S-F
Lab	Wednesday	3:00 to 4:15 p.m.	in 107 S-F
Evelyn Burns	(609) 351-9298	113 Stauffer-Flint	e804b230@ku.edu
Lab	Monday	3:00 to 4:15 p.m.	in 101 S-F
David Guth	864-0683	110 Stauffer-Flint	dguth@ku.edu
Lab	Wednesday	1:00 to 2:15 p.m.	in 105 SF
Charles Marsh	864-7642	307 Stauffer-Flint	marsh@ku.edu
Lab:	Monday	1:00 to 2:15 p.m.	in 105 SF

Course Goals

The course aims to strengthen your critical and creative thinking abilities. You will:

- Improve your writing skills for a variety of media.
- Write every step of the process correctly, convincingly and compellingly.
- Connect products/services to the right audiences through concise writing.
- View media messages—whether they be paid, free, liked, domain or viral—in a whole new way.
- Design creative and convincing strategic messages in many forms for particular audiences.
- Appreciate diversity and ethics in message creation.
- Develop a portfolio of work to be shown during internship interviews.

We hope your goal in this course will be to achieve a professional level in processing information, thinking critically and creatively, allocating resources, applying technology, creating effective communication tactics and working effectively with others.

Required Books and Sources

- *Strategic Writing*, third edition, by Marsh, Guth and Short (This includes an updated Appendix C, located in *Style Guides* folder on Blackboard.)
- A Primer on AP Style by Professor Doug Ward (download for free from the *Style Guides* folder of this course's Blackboard site)

Class Policy on Attendance

Your attendance in J560 is mandatory – both for lecture and for lab. Lab assignments will be explained in lectures. **Every three absences from either lecture or lab may lower your final course grade by one letter.** Five late class arrivals will have the same effect. If advance written notice of an absence is not possible, you must contact your lab instructor with a written explanation within 24 hours of the absence. Please remember that this class starts promptly at 11:00 a.m.

Course Requirements and Grading

ASSIGNMENT	POINTS
Personal profile	0
SMP-Parts 1-3	25
SMP Parts 4-10	25
Product demonstration video	100
News release	25
Bad news business letter	25
Radio script	25
Blog	25
Print ad	100
Radio ad (partnered)	100
TV ad (partnered)	100
Final Project (partnered)	200
Midterm Exam	150
Grammar/Style Quiz 1	20
Grammar/Style Quiz 2	20
Grammar/Style Quiz 3	20
Grammar/Style Quiz 4	20
Grammar/Style Quiz 5	20
TOTAL	1000

Professionalism: up to 1,000 points deducted from total points

It can be hard to separate good manners, good ethics and professionalism. In this class, and in all journalism classes, honesty and integrity are critical. Any work you do must be original and reflect your own ideas, thoughts and research. In a work setting, if you choose to violate professional standards, you probably will be fired. In this class, if you choose to violate the standards for academic integrity, you will fail the course, and you may be expelled from the School of Journalism and Mass Communications.

We expect you to behave professionally in class, in groups and in production laboratories. Failing to work well with partners is an important aspect of unprofessionalism. Please do not get up and leave the room in the middle of class unless absolutely necessary. Any poorly mannered or disruptive behavior is unprofessional and will be factored into your professionalism grade.

With lab work, we expect you to check out and return equipment on time and in good condition, and you are required to cancel any unneeded equipment or lab reservations. Filing your work as instructed and on time counts as professionalism. Another part of

professionalism is completing the Schoolwide grammar assessment online. **If, for any reason, you fall short of professional standards, your lab instructor has the right to deduct some or all professionalism points from your total points.**

Communications

You are responsible for checking Blackboard before every lecture and lab. Your assignments and lecture slides (when available) will be posted.

Computers and Phones

Your instructors are not Luddites. Nor do we rage against the machine. However, research has shown that students retain information better when taking written notes. Our experience is that the use of tablets and computers in a large lecture class tends to be a distraction to those who use them, as well as to the people around them. For that reason, **the use of tablets and computers to take notes in this class is prohibited.** And while you are at it, please turn off and put your phone away. Thank you.

School Laboratories

The School provides computer and broadcast laboratories for student use. Adequate laboratory resources are available for students who complete their assignments in a timely manner. The hours for the computer lab in 105 Stauffer-Flint are posted outside the lab. Computers are available on a first-come, first-served basis. Hours for the Weir Production Laboratory are posted in the Dole Center. Students may sign up for editing time and equipment on a first-come, first-served basis on the online reservation system at <http://journalism.ku.edu/dole-center>. Sign-up instructions are on the website. Remember, all posted lab times are subject to change. Plan to work Monday through Friday.

Inclement Weather

The Pentagon does not trust us with the nuclear launch codes, and the University does not delegate weather-related decisions to professors. KU's administration reserves the right to cancel or delay classes. KU sends text alerts when classes are cancelled. To determine whether weather conditions have altered class times, call the KU snow line: (785) 864-7669 (785-864-SNOW).

Students with Disabilities

The University of Kansas is committed to helping all students learn. If you have a special need that may affect your learning, please contact your lab instructor as soon as possible. Please be aware that the KU Office of Disability Resources coordinates accommodations and services for all students who are eligible. If you have a disability for which you wish to request accommodations and have not contacted this office, please do so as soon as possible.

Information about services can be found at <http://access.ku.edu>. The Office of Disability Resources (DR), 22 Strong Hall, (785) 864-4064 (v/tty), coordinates accommodations and services for KU students with disabilities. **If you have a disability for which you may request accommodation in KU classes** and have not contacted DR, please do so as soon as possible. Please also contact your lab instructor privately in regard to this course.

Grading

Strong research, compelling copy, exceptional storytelling and reporting, word flow, style and adherence to strategy can boost work. Fact errors, incomplete research, poor organization, grammar/spelling/usage errors, weak verbs, weak leads, unsound strategic judgment, poor diplomacy and word choice or failure to follow proper style and format will lower your grade.

The grading scale for the course is as follows:

A	92 – 100	A-	90 – 91	B+	88 – 89
B	83 – 87	B-	80 – 82	C+	78 – 79
C	73 – 77	C-	70 – 72	D+	68 – 69
D	63 – 67	D-	60 – 62	F	0 – 59

A = Outstanding. This grade rewards professional caliber work (publishable or broadcast-ready). The writing is clear, well organized and stylish; it requires virtually no editing. Complete research leaves no significant questions unanswered. The work needs no changes before submission to clients or editors. These strategic messages get results, win awards and, when appropriate, feature creative concepts; they are executed with focus on strategy, interesting presentation and nearly flawless writing.

B = Good. This grade reflects work that could be raised to professional standards without extensive editing. **You may write documents with no errors that earn a "B."** Grammatically correct writing may lack the sparkle and fine organization of "A" work. The research answers the main questions but may miss the proper emphasis or the best sources. The work may need minor revisions in such areas as reorganizing, rewriting, reformatting or providing more or better research or sources. "B" work doesn't necessarily have anything wrong, but it could be better, often with a stronger topic or subject, a more artistic presentation, better information or improved writing. "B" work demonstrates basic broadcast or print style.

C = Adequate. This work indicates a problem in at least one area, such as research, analysis, grammar, diplomacy, strategy or basic writing/editing. It does not measure up to professional quality but could be saved by more extensive revision. These messages may have weak ideas, concepts or presentation. They draw attention because they don't quite do the job. In summary, the work may be what a boss would call a first draft.

D = Unacceptable. This work falls clearly below acceptable standards, even in a classroom setting. The research and analysis may be unprofessional, and the writing may be unclear and/or ungrammatical. The work may contain factual errors and/or omissions or may show little concept of basic strategic judgment.

F = Failing. This grade reflects totally unacceptable work. Whether the research fails to convey useful information or the writing fails to convey meaning, for whatever reason "F" work conveys the impression that the student did not take the assignment seriously. Such performance is often the result of personal or time-management problems that extend beyond a lack of skills or understanding of the research, writing or production processes. Major factual errors or failure to meet deadlines also characterize failing work.

Academic Misconduct

In this class, and in all journalism classes, honesty and integrity are critical. Any work you do must be original and reflect your own ideas, thoughts, and research. In a work setting, if you choose to violate professional standards, you probably will be fired. In this class, if you choose to violate the standards for academic integrity, you will fail the course, and you may be expelled from the School of Journalism and Mass Communications.

Here is the School's official policy statement:

Policy on Plagiarism and Fabrication/Falsification

Adopted May 7, 2004:

The William Allen White School of Journalism and Mass Communications does not tolerate plagiarism, fabrication of evidence and falsification of evidence.

Penalties for plagiarism, fabrication or falsification can include a failing grade for this course and expulsion from the School of Journalism and Mass Communications.

If you have any questions about what constitutes plagiarism, fabrication or falsification, please consult the professor(s) of this course.

The following definitions are from Article II, Section 6, of the University Senate Rules and Regulations, revised FY98.

Plagiarism

Knowingly presenting the work of another as one's own (for example, without proper acknowledgement of the source). The sole exception to the requirement of acknowledging sources is when the information or ideas are common knowledge.

Fabrication and Falsification

The William Allen White School of Journalism and Mass Communications does not tolerate plagiarism, fabrication of evidence and falsification of evidence.

In this course, the penalty for plagiarism, fabrication or falsification is a failing grade for the semester. Additional penalties can include expulsion from the School of Journalism. If you have questions about what constitutes plagiarism, fabrication or falsification, please consult the professor of this course.”

The KU University Senate defines plagiarism as “knowingly presenting the work of another as one’s own (i.e., without proper acknowledgment of the source). The sole exception to the requirement of acknowledging sources is when the information or ideas are common knowledge.” The University defines fabrication and falsification as “unauthorized alteration or invention of any information or citation in an academic exercise.”

Here is more clarification:

- If you use or attempt to use any unauthorized materials during a test, or if you give any unauthorized materials to someone else during a test, this is cheating. Unauthorized materials include written materials, such as notes. Unauthorized materials include any forms of nonverbal communication (one cough, the answer is A; two coughs, the answer is B).
- Plagiarism is stealing. You take someone else’s ideas, thoughts, or words, and you present them as your own original work. This includes taking ideas from written sources, such as books, as well as materials on the Internet. Cutting and pasting materials from the Internet and presenting that work as if it were your own is plagiarism. There may be times when you want to incorporate another person’s ideas, opinions, and words into the papers you write, to make a point or to provide background. If you do, it is essential that you attribute that information—that you explain where the information came from and give credit where credit is due. “Recycling” past work of previous J560 students and presenting it as your own falls into the category of plagiarism.
- Fabrication and falsification mean that you made it up. This can include making up an entire interview or embellishing a fact, quote or statistic to make it sound better. Don’t do it.

We will discuss these issues further in class. If you have any questions, contact the professors or teaching assistants.

Original Work

The expectation when you come to this class is that you have come to learn, to be creative, to stretch your imagination and to expand your skills. Therefore, all the work you do in this class must be original. That means no “recycling” of assignments or papers from other classes in the J-School or outside the J-School. Do not recycle old high school assignments. Do not recycle research papers, news stories or marketing plans. If you wrote a news story on Jayhawk alums who served in Afghanistan for a class last semester, you cannot revise that slightly and resubmit it as a new assignment. If you conducted a research study on how companies respond to crises, you cannot modify that and submit it to your professors.

We assume the work you do for this class is original to this class. Any efforts to recycle material will be regarded as academic dishonesty.

School of Journalism Policy on Classroom Attendance

No student may add a journalism class after the 20th day of a semester (Monday, Feb. 12). Students must attend their classes and laboratory periods. Instructors may take attendance into account in assessing a student's performance and may require a certain level of attendance for passing a course. Instructors may choose to drop students from a course, based on attendance, without consent. The School of Journalism reserves the right to cancel the enrollment of students who fail to attend the first class or laboratory meeting.

The KU Office of Student Financial Aid is required by federal law to determine whether students who receive aid are attending each class in which they are enrolled. Instructors are required to report to that office absences of students who have stopped attending and names of those who have enrolled but never have attended. Students who do not attend classes may be required to repay federal and/or state financial aid. Students who receive any form of financial aid should learn all requirements including minimum hours of enrollment and grades to qualify for and retain that aid.

Diversity

Think about the relationship between media and audiences and learn how to meet the needs of diverse audiences. In this class, it is important that you feel comfortable expressing ideas and opinions. We welcome and encourage you to share differing perspectives and diverse experiences and to be respectful of others whose viewpoints and experiences may not be the same as your own.

Concealed Weapons Policy

Individuals who choose to carry concealed handguns are solely responsible to do so in a safe and secure manner in strict conformity with state and federal laws and KU weapons policy. Safety measures outlined in the KU weapons policy specify that a concealed handgun:

- Must be under the constant control of the carrier.
- Must be out of view, concealed either on the body of the carrier, or backpack, purse, or bag that remains under the carrier's custody and control.
- Must be in a holster that covers the trigger area and secures any external hammer in an uncocked position
- Must have the safety on and have no round in the chamber.

And Finally...

Any rebroadcast or retransmission of pictures, sounds or descriptions of this class without the expressed written consent of the Commissioner of Major League Baseball is expressly prohibited.

Let's eat grandpa.
Let's eat, grandpa.

**correct punctuation can
save a person`s life.**

JOUR 560 – Message Development

Spring 2018 Schedule and Reading Assignments

SW = *Strategic Writing*; AP = *Ward's Primer on AP Style*

Updated 11 January 2018

January

W-17	Introduction to Message Development	AP: 1 SW: 235-241	Lab Week 1 No labs this week
M-22	Research and strategic message planners (SMPs). Project/time management	SW: 1-10, 119-132	Lab Week 2 Quiz 1 (commas) Introductions and expectations. <i>Assign: SMP-Part 1 (Parts 1-3 plus 11)</i>
W-24	Audience analysis and segmentation		
M-29	Video storytelling and the grammar of video. <i>Assign: Product Demo Video (individual assignment)</i>	AP: 2 SW: 241-247, 11-15, 144-150	Lab Week 3 Video editing with Heather Lawrenz. Demo Premier software, J-Tech resources. <i>Assign: Blog</i>
W-31	Owned media: Content marketing and feature writing	SW: 16-20, 105-118	

February

M-5	The history of Super Bowl advertising		Lab Week 4 Quiz 2 (rest of Apdx. A) Due: SMP-Part 1 <i>Assign: News release & SMP-Part 2 (Parts 4-11)</i>
W-7	Earned media: News releases, online newsrooms	SW: 43-75	
M-12	Print ad writing	SW 133-138	Lab Week 5 <i>Assign: Print ad</i>
W-14	Print ad design	SW: 21-23	

M-19	Paid media: Advertising approaches & appeals	SW: 119-120	Lab Week 6 Due: Product demo video and SMP – Part 2
W-21	Persuasive writing	AP: 2-3; SW: 248-252, 32-33	
M-26	Broadcast and podcast writing	SW: 11-15	Lab Week 7 Quiz 3 (grammar, Appendix. B) Due: Blog, <i>Assign: Radio ad (group assignment) and radio script assignment (individual)</i>
W-28	Audio production	SW: 139-143	

March

M-5	Video Continuity	AP: 4-5 and updated Apdx. C on Blackboard	Lab Week 8 Due: Print ads <i>Assign: TV ad (group assignment)</i>
W-7	Internal communication	SW: 199-200	
M-12	Customer communication (bad-news and sales letters)	SW: 177-182, 208-212	Lab Week 9 Quiz 4 (print style, updated Apdx. C in BB) Due: Radio ads, <i>Assign: Bad-news business letters (Social media)</i>
W-14	Social media trends		
M-19	Spring break – no classes		Lab Week 10 No labs this week
W-21	Spring break – no classes		
M-26	Discuss the final project	SW: 11-15 and broadcast style lecture notes	Lab Week 11 <i>Assign: Final project (group assignment)</i>
W-28	Strategic planning	SW: 167-173	

April/May

M-2	Crisis communication		Lab Week 12 Quiz 5 (broadcast style) Due: TV ads
W-4	Ethics in strategic communication	SW: 26-29	
M-9	Exam		Lab Week 13 Due: SMP drafts for final project (ungraded) <i>Schedule meeting times</i>
W-11	Campaigns preview and “Best of Show”		
M-16	Group consultations and work on final project		Lab Week 14 Group consultations (Discuss SMP drafts)
W-18	Group consultations and work on final project		

M-23	Group consultations and work on final project		Lab Week 15 Group consultations (Review progress on final project)
W-25	Group consultations and work on final project		
M-30	Group consultations and work on final project		Lab Week 16 Due: Final projects (SMP, copy draft, print ad, radio script, radio ad, TV script, TV ad submitted digitally)
W-May 2	Group consultations and work on final project		

Lecture Seating Chart

